

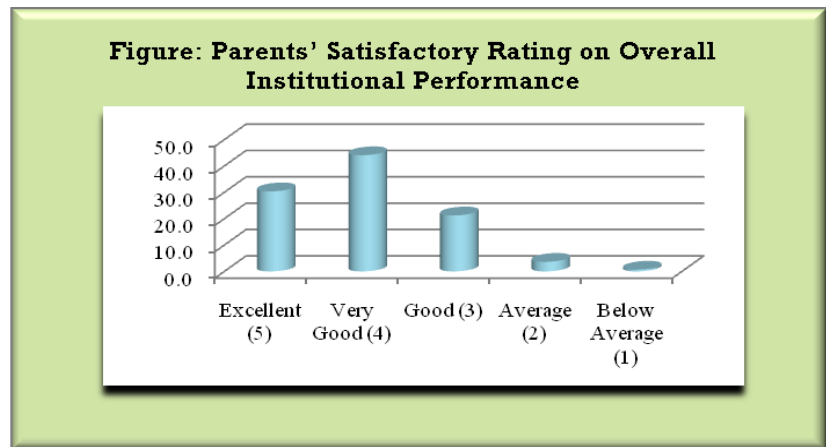


Parents' Feedback Analysis

IQAC, Ramthakur College

The Internal Quality Assurance Cell of the College uses the manual feedback system for collecting parents' responses regarding teaching-learning environment, teachers' cooperation, college administration support, college infrastructure, discipline in the college premises, grievance redressal mechanism and suggestions for introduction of new courses/ programmes etc. The responses from parents' of the three batches – 2017-18 (Semester-V), 2018-19 (Semester-III) and 2019-20 (Semester-I) of students are collected. Filled in feedback forms are taken for analysis.

124 parents submit their signed responses through their children. The findings are summarized in the following table. It is found that on the average, 30 percent parents' satisfactory rating on overall



institutional performance is excellent (5), 44 percent parents' rating is very good (4) and 21 percent rating is good (3). That is, on the average, 95 percent parents' satisfactory rating on overall institutional performance is good/ very good/ excellent (i.e., 3 to 5) and 74 percent parents' satisfaction is very good/ excellent (i.e., 4 to 5).

Sl. No.	Indicators	Excellent	Very Good	Good	Average	Below Average	Total
		5	4	3	2	1	
Q.1	Teaching-Learning Environment	69 (55.6)	48 (38.7)	7 (5.6)	0	0	124
Q.2	Teachers' Cooperation	70 (56.5)	46 (37.1)	8 (6.5)	0	0	124
Q.3	Administration Support	24 (19.4)	60 (48.4)	33 (26.6)	6	1	124
Q.4	College Infrastructure	15 (12.1)	59 (47.6)	41 (33.1)	7	2	124
Q.5	College Discipline	24 (19.4)	63 (50.8)	28 (22.6)	7	2	124
Q.6	Grievance Redressal	24 (19.4)	52 (41.9)	41 (33.1)	7	0	124



	Mechanism					
-	Parents' satisfactory rating on overall institutional performance (average percentage)	30.4	44.1	21.2	-	-
Note: Percentages are in the parentheses.						

Parents' feedback is also sought on course development. In this regard, parents' suggestion about the introduction of new programme/ new subject / seat increase is being asked. List of suggestions from the analysis of parents' feedbacks and proposals made from IQAC are :

Suggestions from Parents' Feedback	Proposal from IQAC
1. Introduction of Psychology (Elective), Geography, Public Administration, Sociology, Botany (Hons.), Human Physiology (Hons.), B.Sc. Microbiology, Biotechnology, Forensic Science, Integrated B.Sc.-B.Ed. course, B.Ed., UPSC & TPSC coaching centre, Spoken English	May process for the introduction of Botany (Hons.) in the coming Academic session.
2. 10 Seat increase in Economics (Honours)	May process for 5 seat increase in the coming Academic session
3. Seat increase in Bengali (Honours)	
4. Better infrastructure of Bio-Science Departments	-
5. Magazine of Economics	E-journals are available in INFLIBNET N-list programme. For students 'Krukhshetra' / 'Yojana' may be added in the library.
6. Library books lending through OPAC	-
7. Demands for more books on Zoology in the library	Relevant books on Zoology may be procured in near future.
8. Museum room for Zoology	-
9. Biotech Hub	-
10. More spacious room for Zoology laboratory	-
11. Playground	Existing playground may be improved for playing volleyball, badminton, cricket etc.
12. Opening a community literacy cell for women	May be arranged during NSS special camp in the adopted village
13. Motivation of students for more better results	Apart from the existing student mentoring system the steps may be undertaken: (i) group discussion among the advance learner and slow learners

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	 <p>followed by sharing of experience; (ii) To motivate other students of the Department, each Department may take the initiative to felicitate the best three students of that Department (according to their University marks) and to display their names with photographs in the Departmental Notice Board.</p>
14. Extension activities besides the curriculum	Some activities conducted by NCC & NSS. Exposure of students in outreach activities may be undertaken.
15. Workshops on students' progression in future	More workshops/ counseling may be conducted by different Departments as well as by Placement Cell of this College.